

ACA Non-Discrimination Notice

Eye Care Physicians & Surgeons (ECPS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ECPS does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Eye Care Physicians & Surgeons Provides:

Free aids and services to people with disabilities to communicate effectively with us, such as:

1. Qualified sign language interpreters
2. Written information in other formats (large print, audio, accessible electronic formats, other)

Free language services to people whose primary language is not English, such as:

1. Qualified interpreters
2. Information written in other languages

If you need these services, contact the Compliance Manager.

If you believe that ECPS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Jo Ort, Compliance Manager, 1309 Liberty St SE, Salem, OR 97302
(503) 361 0410 or email jort@salemeyedoctor.com.**

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jo Ort, Compliance Manager, is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
Or by mail or phone at:

U.S. Department of Health and Human Services, 200 Independence Ave SW, Room 509F, HHH Bldg, Washington D. C. 20201 800-368-1019, 800 537 7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Interpretation Services Available

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| English | Point to your language. An interpreter will be called. The interpreter is provided at no cost to you. Thank you. |
| Spanish Español | Señale su idioma. Se llamará un intérprete. El servicio del intérprete se proporcionará sin costo alguno para usted. Gracias. |
| Vietnamese Tiếng Việt | Hãy chỉ vào ngôn ngữ của bạn. Sẽ có Thông dịch viên được gọi. Thông dịch viên sẽ được cung cấp miễn phí cho bạn. Xin cảm ơn! |
| Simplified Chinese 简体中文 | □指向您所□的□言, 我□将□您接通□□□。□□服□是免□提供的。□□您。 |
| Russian русский язык | Укажите на свой язык. Вам будет вызван переводчик. Услуги переводчика предоставляются бесплатно. Спасибо. |
| Korean 감사합니다 | 귀하의 언어를 지적해 주십시오. 통역사를 호출해 드리겠습니다. 무료 통역 서비스가 제공됩니다. 감사합니다. |
| Ukrainian Українська мова | Повідомте, якою мовою Ви розмовляєте і ми зателефонуємо перекладачеві. Послуги перекладача надаються Вам безкоштовно. Дякуємо! |
| Japanese 日本語 | あなたの言語を指差してください。通訳者を手配いたします。通訳サービスは無料でご利用いただけます。 |
| Arabic العربية | أشر على لغتك . سيتم الاتصال بمترجم . المترجم متوفر مجاناً لك . شكراً. |
| Romanian Română | Indicați limba dumneavoastră. Va fi chemat un interpret. Serviciul interpretului este gratuit. Vă mulțumim. |
| Mon-Khmer/Cambodian ខ្មែរ | សូមចង្អុលឱ្យចំណេះភាសារបស់អ្នក ។ អ្នកបកប្រែភាសាខ្មែរនឹងត្រូវបានគេទូរស័ព្ទឱ្យជួយបកប្រែជូនអ្នក ។ អ្នកបកប្រែភាសានឹងត្រូវបានគេផ្តល់ឱ្យអ្នកដោយអ្នកមិនចាំបាច់បង់ប្រាក់ទេ ។ សូមអរគុណ ។ |
| Oromo | Loqodni kee kam akka tahe xuqii agarsiisi. Namni afaanicha hiikuu gati si hin baasisu (tola sii kennama.) |
| German Deutsch | Zeigen Sie auf Ihre Sprache. Es wird ein Dolmetscher gerufen. Der Dolmetscher wird Ihnen kostenfrei zur Verfügung gestellt. Vielen Dank. |
| Persian (Farsi) فارسی | به زبان خود اشاره کنید. با مترجمی تماس خواهیم گرفت تا به شما کمک کند. خدمات ترجمه بصورت رایگان ارائه خواهد شد. با تشکر. |
| French Français | Veuillez indiquer votre langue. On vous appellera un interprète. L'interprète vous est fourni gratuitement. Merci. |
| Thai ภาษาไทย | กรุณาชี้ให้เห็นภาษาของท่าน เจ้าหน้าที่จะเรียกเข้ามาให้ท่าน โดยท่านไม่ต้องจ่ายค่าคำม ขอขอบคุณ |